# TracVision® HD11 User's Guide

Your TracVision HD11 system has been designed to be easy to operate and maintain. View the system's status, change satellites, and modify settings using any one of these interfaces:

- Web interface
- KVH TracVision HD11 iPhone®/iPad®/iPod touch® App
- Antenna Control Unit (ACU) screen and buttons

Remember, for best results, the antenna(s) needs a clear view of the sky. Objects such as bridges and boat masts can block satellite signals.

## Using the Web Interface

1. Using a computer or smartphone connected to the HD11's Ethernet or Wi-Fi network, simply enter the ACU's IP address into your web browser's address bar. Alternatively, you can enter: **http://hd11-<ACU serial number>.local**

2. Log into the web interface:
   username: **admin**
   password: **password**

*You can view the ACU's IP address and serial number on the ACU's front panel display. Press the ACU's MENU button until you see the "ABOUT SYSTEM" Menu, select it, and then scroll through until you see the desired information.*
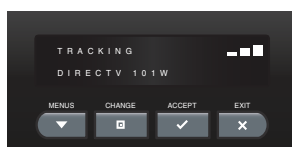
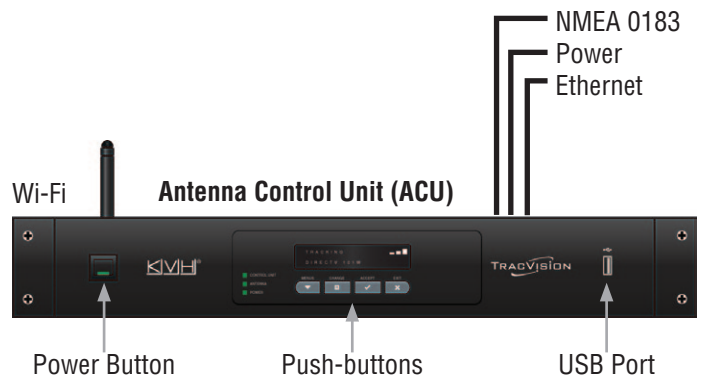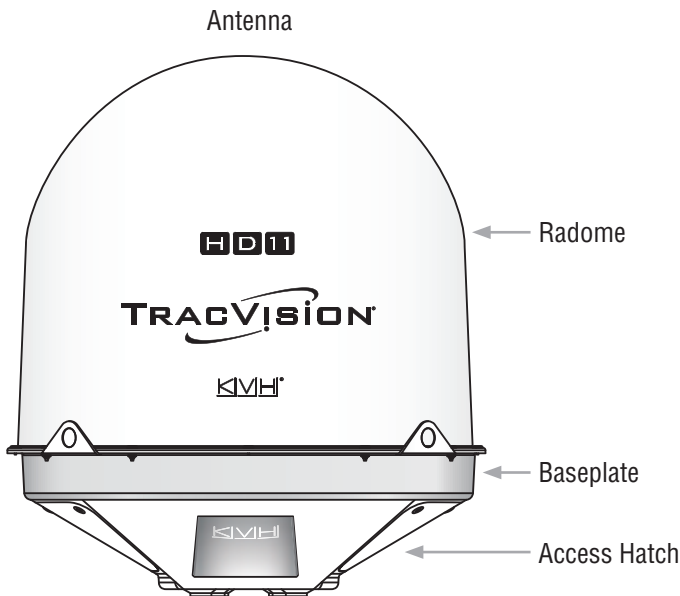## Using the iPhone/iPad/iPod touch App

1. Using your iPhone/iPad/iPod touch, connect to the HD11's Ethernet or Wi-Fi network.

2. Open the TracVision HD11 App. Then select your HD11 system (displayed as **hd11-<ACU serial number>.local**) in the "Select HD11 Device" window.

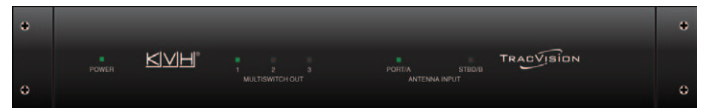*Download the FREE TracVision HD11 App from the Apple iTunes store!*
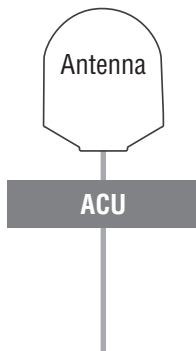
## Using the ACU

Use the buttons on the front panel of the ACU to view or change system settings.
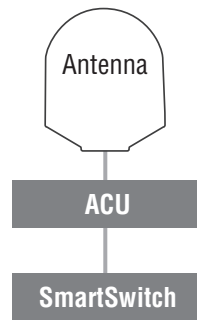
Antenna

Radome

Baseplate

Access Hatch

NMEA 0183
Power
Ethernet

Wi-Fi    **Antenna Control Unit (ACU)**

Power Button    Push-buttons    USB Port

**SmartSwitch Service/System Selector (if equipped)**

## TracVision HD11 Configuration Options

Antenna

ACU

To multiswitches,
receivers, DVRs

Antenna

ACU

SmartSwitch

Up to 3 regional/service-specific
receiver/DVR groups

Antenna
A

Antenna
B

ACU A

ACU B

SmartSwitch
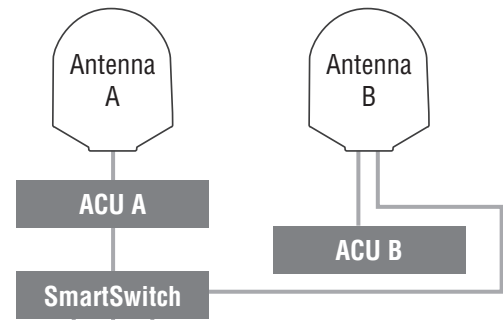
Up to 3 regional/service-specific
receiver/DVR groups

## Technical Support

**Americas & Australia**
Phone: +1 401 847-3327
E-mail: techs@kvh.com

**Europe, Mideast, Africa & Asia**
Phone: +45 45 160 180
E-mail: support@kvh.dk

## Maintenance

- Wash the exterior of the radome periodically with a mild detergent. Excessive dirt or grime can degrade system performance.

- KVH recommends using the most current software available. Follow the onscreen instructions to periodically check for software updates using the web interface or iPhone/iPad/iPod touch App.

54-0763 Rev. A

**www.kvh.com**

QUALITY CERTIFIED SYSTEM
ISO 9001

KVH
NASDAQ
LISTED