



TracPhone® Fleet One Quick Start Guide



This guide provides basic operation information for the TracPhone Fleet One satellite communications system. For complete installation, operation, setup, and diagnostics information, refer to the User and Installation Manual. If you need any assistance, please contact KVH Technical Support.

Technical Support

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E-mail: support@kvh.com

Europe, Middle East, Africa, Asia-Pacific:
Phone: +45 45 160 180
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How to Make a Voice Call

FROM the Fleet One Terminal

Direct:

Dial 00<Country Code><Phone No.># or off-hook key

Using the Phone Book:

Dial 00<Short Dial No.># or off-hook key

Redial:

Last called: Dial 0*# or off-hook key

Last answered: Dial 00*# or off-hook key

Local Onboard (call to another handset):

Dial <Local No.># or off-hook key

Example: 0301# (analog) or 0501# (IP handset or smartphone connected via WLAN)

TO the Fleet One Terminal

Direct:

Dial +<Fleet One Phone No.>

Example: +870 772420567

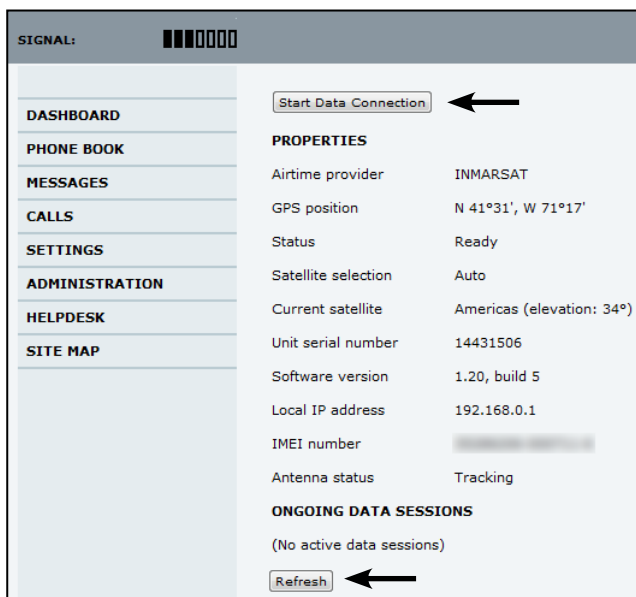
“+” = International call prefix; varies by country

MobileLink:

1. International: Dial +1 212-401-0650
N. America: Dial 1-877-202-0367
2. Select a language when prompted
3. Dial <6-digit MobileLink Access Code>#

The access code is linked to the terminal's phone number.

How to Access the Internet

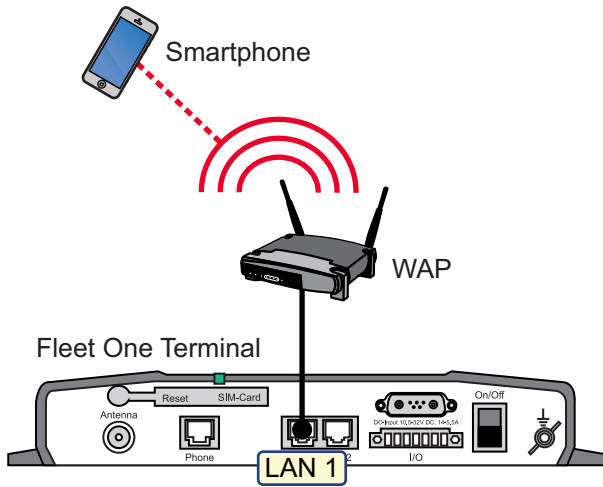


You can access the Internet using any device connected to the terminal (such as a smartphone or laptop).

1. On a connected device, start your web browser and enter **http://ut.bgan** or the IP address of the Fleet One terminal; default is **http://192.168.0.1**. (Your browser's proxy server settings must be disabled.)
2. At the web interface dashboard, click **Start Data Connection**. You should now have access to the Internet. Click **Refresh** to update status.
3. When you are finished using the Internet, return to the dashboard and click **Stop Data Connection**.

Using the web interface, you can set up the terminal to automatically start a data connection at startup. See the User and Installation Manual for details.

How to Use a Smartphone with Fleet One



To use a smartphone or other wireless device with the Fleet One system, you first need to connect a wireless access point (WAP) to the terminal to establish a WLAN. The Fleet One terminal does not have built-in Wi-Fi.

To make calls via the WLAN, an SIP client (or app) must be installed on your smartphone with the following SIP server details:

SIP Server Address and Port:

Default address: 192.168.0.1, Port: 5060

User Name:

Local No. in Fleet One (0501 to 0504)*

Password:

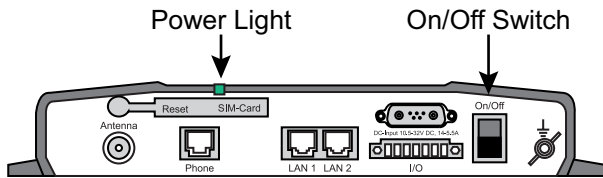
Default: Same as user name*

Codec Priority:

Highest priority codec type: G.711

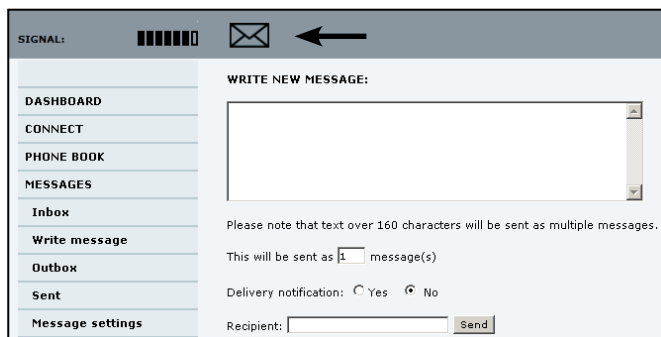
* Set up the same user name and password in your phone and the Fleet One web interface (go to **SETTINGS > IP Handsets**). See the User and Installation Manual for details.

Status Indicators



Power Light

State	Indication
Off	Powered off, or no power input
Green	Powered on, normal operation
Green, Flashing	Starting up
Orange, Flashing	Shutting down



Web Interface Icon Bar

Icon	Indication
	Satellite signal strength
	A new SMS message has arrived; click the icon to see new messages
	An event is active; click the icon to see a list of active events